



# Pharmacy News

[www.campbell.amedd.army.mil/pharmacy](http://www.campbell.amedd.army.mil/pharmacy)

**BACH Pharmacy  
Fort Campbell, KY**

Volume 1, Issue 2

January 20, 2006

## **BACH Outpatient Pharmacy NOW OPEN ON SATURDAYS!!**

### **Providing Better Access to Care**

Starting 21 Jan 06, your BACH Pharmacy will be open Saturdays from 8am - 4:30 pm. Patients will be able to fill prescriptions from off-post providers, BACH providers, Emergency Room, and discharge prescriptions.

We have a newly renovated Outpatient Pharmacy waiting room to include: painting all the walls, replacing tiles, adding new carpet, adding dividers between windows for patient privacy, new oak counters at each window,

new pictures, new plasma TVs, and a *Pharmacy Kid's Zone*.

The renovation coincides with the new Saturday hours from 8:00 am - 4:30 pm.

Opening on the weekend will continue to reduce the wait time for patients during the weekday as some patients will see their doctor and decide to come in on Saturday to get their medications. Parking at the hospital will also be better on Saturday.

In addition to the main Pharmacy being open on Saturday, the



Refill Pharmacy at the PX will remain open on Saturday for refill prescription pick-up from 1200 - 4 pm.

Our goal by extending Pharmacy hours from 6 pm to 7:30 pm last May and opening on Saturday is to improve our patient's access to the Pharmacy and better serve our community!

## **OTC Medication Classes**

### **Empowering patients to take care of minor issues/illnesses**

BACH Community Health Nursing and the Pharmacy Department sponsor a pro-

gram to help provide proper management of illness and injury at home, including appro-

priate use of Over the Counter medications. The Family Self-Care and OTC medication

#### **Inside this issue:**

*BACH Pharmacy hours:* 1  
*Now open on Saturday*

*OTC Medication Classes* 1

*Did you know facts* 1

*Pharmacy Benefit* 2

*Welcome new staff* 2

**Welcome!** This is the second of many newsletters to keep you informed of your World Class Pharmacy Benefit and to let you know what's new at your BACH Pharmacy.

#### **Did you know...**

- BACH Pharmacy has extended its hours and is now open from 7:30am until 7:30pm Monday thru Friday and now open on **Saturday from 8am-4:30pm**.
- Patient wait times in the Pharmacy have decreased with over 80% of our patients seen in less than 15 minutes.
- Diabetic supplies are now available through the pharmacy and can be picked up later and on Saturday.
- Pharmacy comments or suggestions can be submitted to the Pharmacy NCOIC (and Patient Satisfaction Rep), MSG Steven Trout (270) 798-8060 or email him at [Steven.Trout@amedd.army.mil](mailto:Steven.Trout@amedd.army.mil)



## OTC Classes



*"Many new and exciting changes are coming for BACH Pharmacy patients including: a new full-service Refill/Satellite Pharmacy in late 2006. This will allow full service option to pick up refills and new prescriptions from any pharmacy location."*

(cont'd from page #1)

classes are offered on the 2nd Monday (5-6 pm) and 4th Friday (1-2 pm) of each month. These classes are open to all TRICARE beneficiaries. To enroll in the class and find out location, call (270) 956-0100.

After completing the class, patients will receive a self-care handbook and access to OTC medications at the BACH Pharmacy without a prescription. After completing the class, family members can receive four items per family

family every two weeks. To pick up items, take a "B" number at the Main Pharmacy (unless active duty in uniform) and present OTC card at pharmacy to obtain medications. Only 1 card is required per family. Although use of the OTC medications save time for both you and the hospital staff, don't assume that all OTC drugs are safe for you! Read the labels carefully and ask a pharmacist or physician if

necessary. OTC medications are effective but...ALL have side effects, ALL can be dangerous if used inappropriately, ALL can interact with other medications and health conditions, and ALL are serious medications that should be used with care .

### **Benefit At a Glance**

TRICARE Beneficiaries can fill prescriptions in one of four ways:

- 1. At any MTF pharmacy, free of charge.**
2. Through the Tricare Mail Order Pharmacy for a small co-payment.
3. At any Tricare Pharmacy network pharmacy for a small co-payment. There are more than 54,000 network pharmacies in the United States and its territories
4. At any TRICARE non-network pharmacy. Non-network pharmacies will cost more, but in a pinch, it's good to know you have that option. For more information, go to <http://tricare.osd.mil/pharmacy>



**"Exceeding your expectations in Pharmaceutical Care!!"**